

Government of Western Australia North Metropolitan Health Service Sir Charles Gairdner Osborne Park Health Care Group

# Palliative Care Intensive Communication study day

This **Clinical** program provides participants the opportunity to extend their basic Palliative Care knowledge. Focused on developing a patient centered, therapeutic relationship, advanced communication skills and strategies in advanced care planning, this interactive day will challenge the novice and build expertise.

Clinical experts will guide participants through interactive sessions that will improve participants communication skills and increase knowledge on how to support patients receiving palliative care.

## Learning objectives

After attending this program, the learner will:

- Develop communication skills to engage in patient centered "What matters to me" discussions and document patient's and family insights
- Attain insight into their own personal style of communication
- Advocate patients' needs to colleagues for action
- Develop confidence in exploring palliative issues with patients and families

## What participants say:

This program is new for 2024

### Who should attend?

All nurses and health care professionals working in a healthcare service seeking extended skills in communication.

### **Facilitator**

Joanne Pollard | CNC | Palliative Care | SCGOPHCG

	Program Time: Date:			Cost:	SCGOPHCG applicants- free of charge External to SCGOPHCG applicants- \$168.00 ST.
		Room 2   Q Block   SCGH	< <		payment is appreciated for confirmation of numbers.



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